

## **LIMITED PRODUCT WARRANTY**

This tablet product is provided with pre-installed software. If you have any problems when using the product, we suggest you to check the instruction manual or our web site [www.zooti.com](http://www.zooti.com) to carry out preliminary troubleshooting. Manufacturer will be limited in our support the product if the operating system has been altered. If your query remains unresolved, please email [support@zooti.com](mailto:support@zooti.com)

### **TERMS OF WARRANTY**

Manufacturer warrants to the original purchaser that this product will be free of defects in materials, workmanship, and manufacturing for a period of 12 months from the date of original purchase. Nothing within this warranty shall imply that manufacturer will be responsible or liable for any damage to any items placed in this product, whether due to any defect of the product, or its use, proper or improper. This warranty is in addition to, and in no way impacts upon, your statutory rights. All warranty information, product features are subject to change without notice.

### **TO OBTAIN REPLACEMENT / OR REPAIRS UNDER THIS WARRANTY**

1. The original purchaser must present a copy of the original purchase receipt and this service warranty card.
2. Any alterations, abuse, misuse, battery corrosion or accidental damage voids the warranty.
3. The warranty does not cover case, bumper and non-essential accessories.
4. The warranty does not cover: (a) defects or damage resulting from accident, misuse, abnormal use, abnormal conditions, improper storage, exposure to liquid, moisture, dampness, sand or dirt, neglect, or unusual physical, electrical or electromechanical stress; (b) scratches, dents and cosmetic damage, unless caused by manufacturer; (c) defects or damage resulting from excessive force or use of a metallic object when pressing on a touch screen; (d) equipment that has the serial number or the data code removed, defaced, damaged, altered or made illegible; (e) ordinary wear and tear; (f) defects or damage resulting from the use of Product in conjunction or connection with accessories, products, or ancillary/peripheral equipment not furnished or approved by manufacturer; (g) defects or damage resulting from improper testing, operation, maintenance, installation, service, or adjustment not furnished or approved by, including but not limited to installation of unauthorized software and unauthorized root access, both of which shall void this limited warranty; (h) defects or damage resulting from external causes such as collision with an object, fire, flooding, dirt, windstorm, lightning, earthquake, exposure to weather conditions, theft, blown fuse, or improper use of any electrical source; (i) defects or damage resulting from viruses or other software problems introduced into the Product; or (j) Product used or purchased outside the United States. This Limited Warranty covers batteries only if battery

capacity falls below 80% of rated capacity or the battery leaks, and this Limited Warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by manufacturer for charging the battery; (ii) any of the seals on the battery are broken or show evidence of tampering; or the defect was caused by the use of any program, software or game application loaded in which were not installed, approved by manufacturer.

5. The defective product should be shipped prepaid to the address as advised by our Customer Support.
6. Manufacturer reserves the right to repair or replace the parts, which have become defective.

### **PROCEDURE FOR RESOLVING DISPUTES**

Full resolution of dispute information is available on our website at <http://www.zooti.com/support> or by contacting Customer Support at [support@zooti.com](mailto:support@zooti.com)

Please record the appropriate information indicated below on this Warranty Card and retain with your proof of purchase.

Model No: \_\_\_\_\_ Serial No: \_\_\_\_\_

Date Purchased: \_\_\_\_\_ Supplier / Retailer: \_\_\_\_\_